

Return and Refund Policy

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to UK Intis Telecom LTD, 20 Hammersmith Broadway, W6 7AF.

Service refers to the service offered for sale on the website <https://my.it.com>.

Orders mean a request by You to purchase Service from Us.

Website refers to ITcom, accessible from <https://my.it.com>

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 30 days without giving any reason for doing so.

The deadline for cancelling an Order is 30 days from the date on which You received the Goods or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: refund@it.com

Conditions for Returns

In order for the Service to be eligible for a cancel, please make sure that:

The Service was purchased in the last 30 days

You have the receipt or proof of purchase

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: refund@it.com